

# International Journal of Research in Commerce and Management Studies

ISSN 2582-2292

[www.ijrcms.com](http://www.ijrcms.com)

## CERTIFICATE OF PUBLICATION

This is to certify that the research article titled: **"ASSESSING THE IMPACT OF SOCIAL MEDIA 'DE-INFLUENCING' ON REVERSE LOGISTICS COSTS IN E-COMMERCE"**

Authored by: **Khushi Amit Mandot and Divyam Shrenik Kotecha**

has been successfully published in the **International Journal of Research in Commerce and Management Studies (IJRCMS) (ISSN: 2582-2292)**, a peer-reviewed journal.

**Published in:** Vol. 8, No. 02 (March-April 2026)

This certificate is awarded in recognition of the authors' valuable contribution to the field of research and knowledge dissemination.

**Date of Issue:** 01-04-2026

Signed By:



Editor-in-chief

IJRCMS

IJRCMS is referred online journal published under ISSN 2582-2292

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